

Ryan Kidd

Digital Scholar Drone Pilot

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EXPERIENCE

The Watershed Group, Brantford ON — Sales Support

May 2024 - January 2025

- Support sales reps by handling quotes, fulfillment, and ordering.
- Implemented service center SOP, CRM management and website management.

Mirage Screen Systems, Burnaby BC — JR. Sales Rep

April 2021 - August 2021

- Spearheaded end-to-end sales processes, ensuring customer satisfaction.
- Coordinated booking and installation calendar, streamlining operations.

Corporate Facility Supply, St. Catharines ON — Marketing Manager

August 2020 - December 2020

- Managed website integration, enhancing the digital presence.
- Handled addition of SKUs to the eCommerce site, enriching product catalog.

EDUCATION

Brock University, St. Catharines — Interactive Arts and Science

September 2018 - April 2023

As a unique interdisciplinary area of study, the Interactive Arts and Science (IASC) program prepares the next generation of digital media innovators and scholars.

PROJECTS

[RTKMedia.ca](#) — Portfolio Shop

As a certified drone pilot this is a place to show off my work. I schedule flight work when the opportunities present themselves.

<https://priceless-bohr-c9b93f.netlify.app> — School Projects

A capstone project from my last years of University, it shows off some more of the practical projects I have made.

SKILLS

- CRM management, Ordering, Accounts receivable
- Customer Support, Sales
- Certified Drone Pilot
- Photo/Video Editing, Branding
- Adobe Creative Suite, Microsoft Suite Apps
- React, CSS, HTML, Javascript, Node.js
- Tailwind, Shopify, WooCommerce
- Digital Marketing, SEO, Web Development

AWARDS

The Ciaran Milmine Spirit Award

"For consistently inspiring classmates through compassion, good humour, thoughtfulness and generosity of spirit" - St. John's College June 2018